

Tel: 021 797 9375  
Fax: 086 611 9487  
E-mail: info@simplyswimming.co.za  
Web: www.simplyswimming.co.za



**Thank you very much for your swimming enquiry.**

### **Where are our swimming schools located?**

All of our pools are heated and enclosed, offering swimming lessons throughout the year. Branches are situated in Kenilworth, Rondebosch, Claremont and Lansdowne.

### **What kinds of lessons are offered?**

**Babies:** classes for babies from 6 months are run in small groups - a parent with their baby in the water in a fun-filled class. (Kenilworth)

**Children:** from 3 years old we start with the “Learn to Swim” program, from the basics through to perfecting their strokes. (Offered at all venues)

**Adults:** from nervous beginners to those wanting to perfect their strokes and breathing. (Selected venues)

### **How do I pay?**

We use the services of Sage Pay, specialists in payment authorization transactions. Unlike traditional debit orders, there is no contractual period tying you in beyond a single month at a time nor is there a recurring monthly commitment.

Fees are paid on the last day of each month for the month ahead, we will send you an invoice before that time detailing exactly what will be debited from your account. We can run your payment debit on either the last day of the month or mid-month, you can decide.

Upon registration there is an administration joining fee of R100 per swimmer. This fee covers the setting up of the swimmer profile in the booking system, configuring the account in the billing system and any additional office administration associated to registering and purchases.

### **What do I need to bring to my first lesson?**

- 1) All swimmers should wear a tight fitting costume.
- 2) A towel.
- 3) A swimming cap is compulsory; we would also suggest a pair of good quality swimming goggles.
- 4) In winter, a warm jacket and a beanie.

### **How do I book in?**

Let us know which swimming pool suits you best and of course what days and times you would like to swim. Hopefully we have availability and from there we simply need the enrolment forms completed and returned.

Our team is looking forward to helping you make great swimming progress.

Simply Swimming